OPTiM

Optimal Biz
Mac OS Client Reference Manual

Getting Started

Purpose of this manual

This manual explains operation of Mac OS device.

How to read this manual

The meanings of symbols and marks used in the explanation of this manual, the types of screens used in manuals, and notes are as follows.

◆ About the symbol·mark

The marks and symbols used in the manual are as follows.

Symbols / Mark	Description
[　]	Represents menu name, button name, and link name.
"　"	Represents the name you want to emphasize, such as tab name, function name, item name, reference destination in the manual.
<　>	Represents the manual name or the document name.
⇒	Represents the result of the operation.
🔍	Represents the manual or document to be referenced.
☞	Represents the reference in the manual and the link to the website.
✎	Explains what to watch out for.
✎	Explains points of handling and operation and what is convenient to know.
Operation	In the explanation of the screen, describes the menu operation for displaying the corresponding screen. Ex.) Operation [Settings]→[iOS]→[Applications]→[Application Distribution]→ ➕

◆ About the screen
● The version notation on the screen may differ from the actual one.

About website URL

URLs of websites other than our company described in the manual are subject to change without notice.

About trademark

● Mac is a trademark of Apple Inc.
● Company names and product names mentioned are trademarks and registered trademarks of each company.

Table of contents

1 About Mac OS client

Describes the following items.

Item	Page

1.1 Overview

Optimal Biz (hereinafter referred to as this product) is a support service that manages and operates Mac OS devices without requiring expert knowledge. Remote lock and remote wipe (initialization) of Mac OS devices can be performed from Optimal Biz management site. (hereinafter referred to as the management site).

🖊This manual is the operation manual of Mac OS devices. For operation of the management site, refer to the following.

🔍 <Management Site Reference Manual>

1.2 OS support policy

In this product, OS support policy was established with the aim of ensuring product operation and security functions. We will end support of lower OS version on a regular basis, so customers who use OS and devices that are not subject to support will be requested to update OS or change model.

Support policy	Example of support
●Support from the latest supported OS of this product to OS major version three generations ago. ●With the addition of the latest supported OS, as for the OS version that became out of support, we respond to inquiries as much as possible only for one year from the date the support period expires as transition period. Operation guarantee and trouble correspondence are not performed.	●macOS 11.0：Latest supported OS ●macOS 10.15：One generation ago ●macOS 10.14：Two generations ago ●macOS 10.13：Three generations ago ✍macOS 10.12 is no longer supported. We will try our best to respond to your inquiries until November 4, 2021.

1.3 System Requirements

Mac OS client system requirement is as follows.

Supported OS	macOS 10.13 macOS 10.14 macOS 10.15 macOS 11.0 - 11.4 ✍macOS Server is not supported.

✍Only available in Japan.

1.4 Profile

To use this product on Mac OS, you have to install profiles on your devices.

<<Function of profile>>

General	Function
Retrieve Mac OS device information	Retrieve Mac OS device information regularly and send it to the server.
Set Mac OS device	Get the setting information from the server and apply the setting to Mac OS device.

1.5 Limitations

Be aware of the following limitations when using this product.

Network information displayed under the "Info" tab on the "Asset" page only displays information about the standard on-board network card on a Mac OS device.

2 Activating License

You can manage the Mac OS device by installing the profile on the device.

For details, refer to the following.

<Mac OS Kitting Manual>

3 Register Asset Information

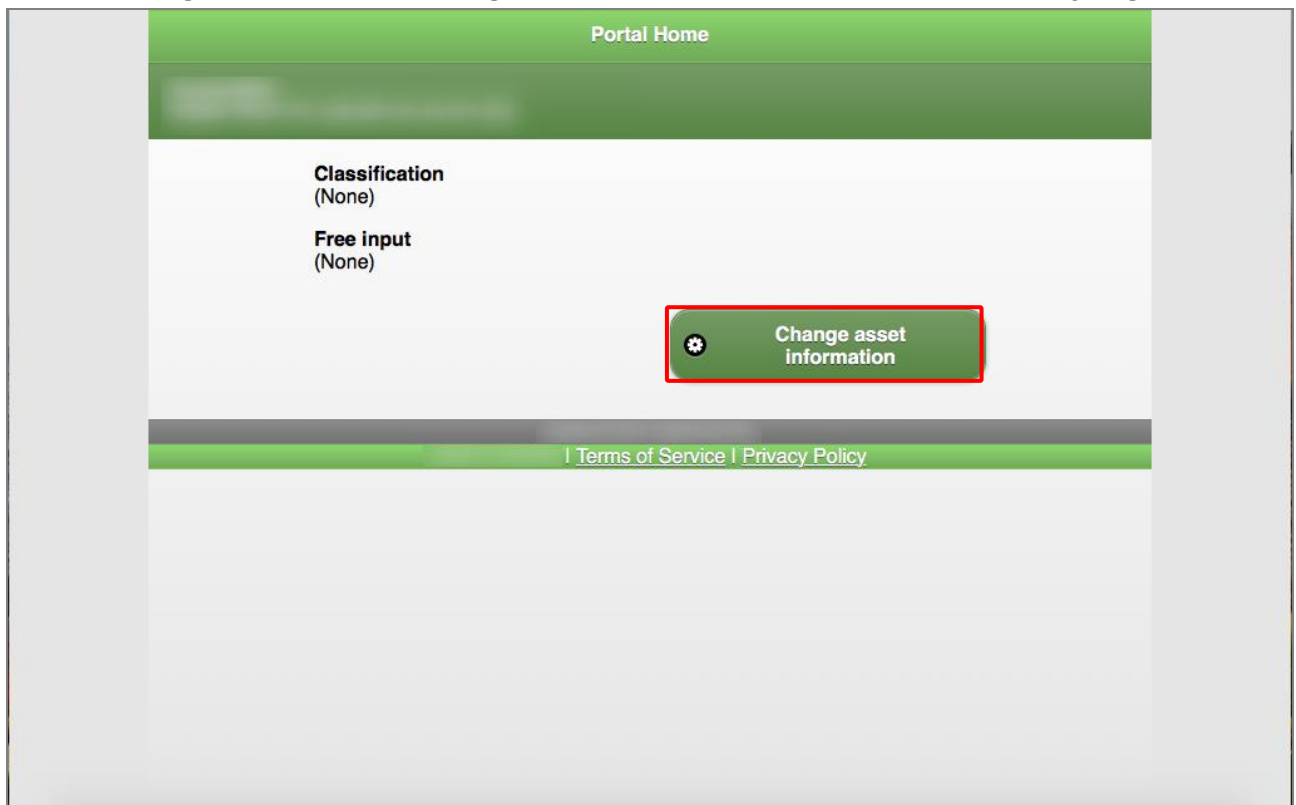Describes the following items.

3.1 Register Asset Information

If you want to change your device information or if you did not register any device information when you installed a profile, follow the steps below to change it.

If an additional asset Item is not registered on the management site, the setting page is not displayed. An asset item depends on the settings on the management site.

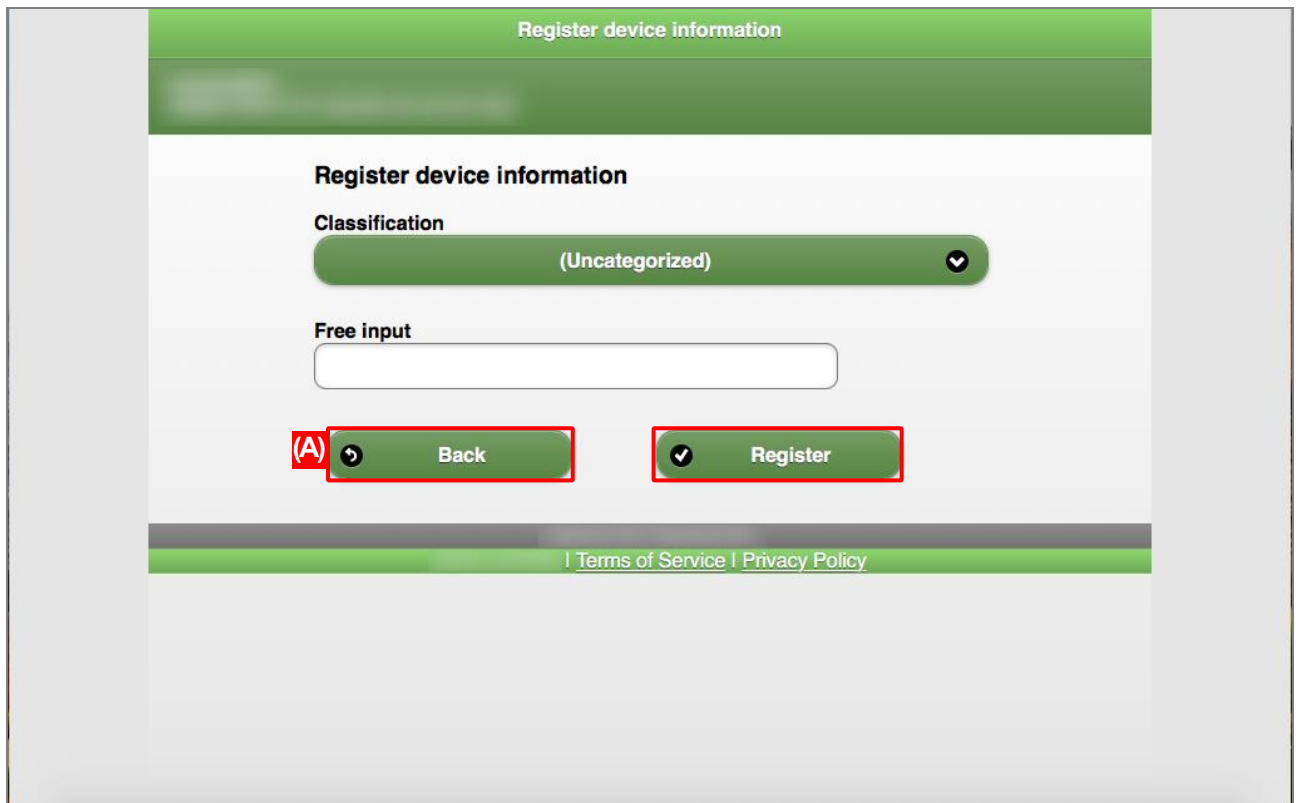【1】 **Click on the [Portal] icon displayed on the Dock(Menu bar displayed at the bottom or side of Macscreen).**

【2】 **The portal page opens. Click [Change asset information] if the asset is already registered.**

【3】 **Click [Register].**

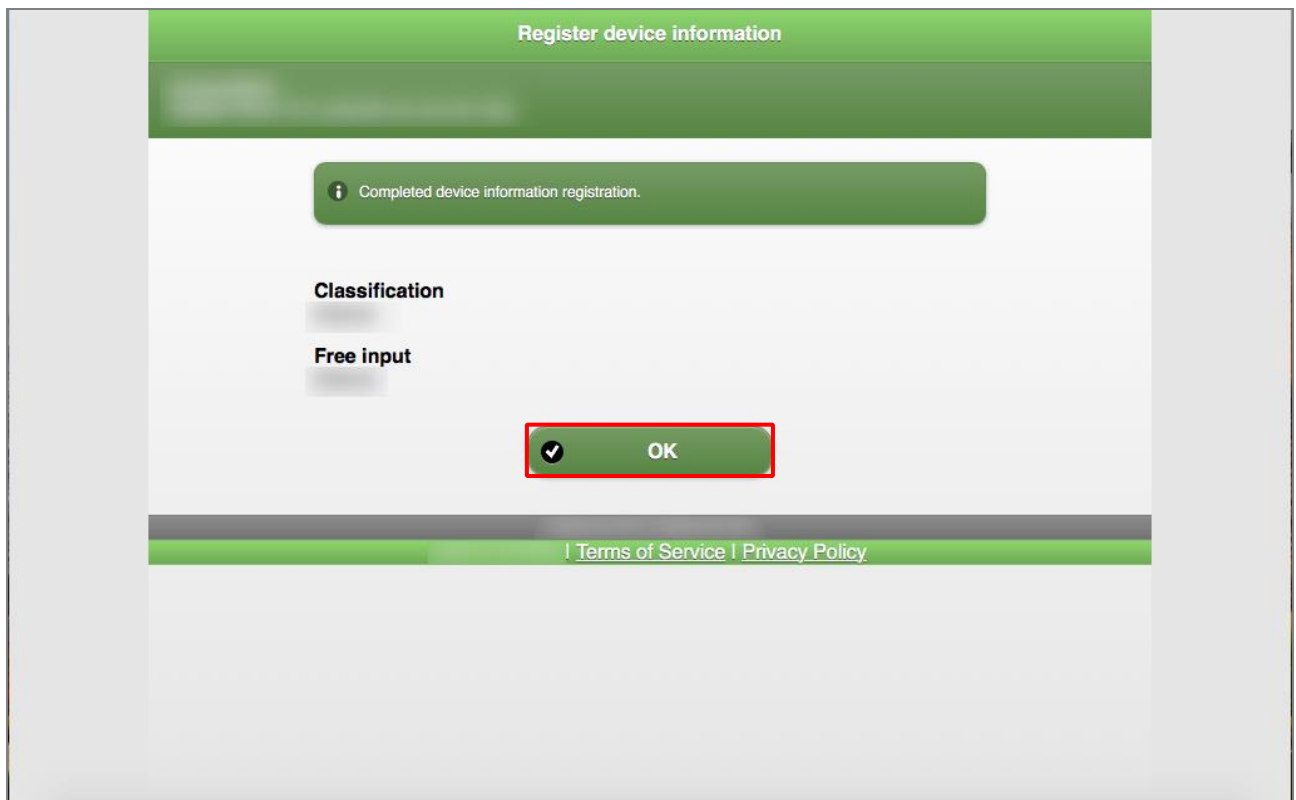✐Click [Back] (A) to display the previous page.

【4】 **Registration has been completed.**

⇒Click [OK].

✐Close the browser after this procedure.

4 How to View the Agent

Describes the following items.

Item	Page
Menu	エラー! ブックマークが定義されていません。

4.1 Menu

This subsection describes the menus of the product.
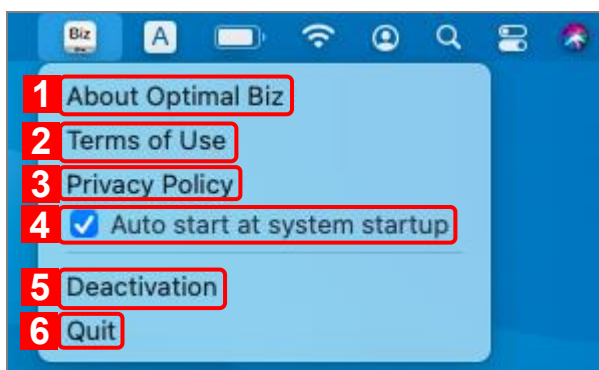
No.	Object	Function
1	About Optimal Biz	You can check following items. ●Agent version ●Commit hash value ●Device name ●Communication date/time
2	Terms of Use	Display the Terms of Use in the browser.
3	Privacy Policy	Display privacy policy in the browser.
4	Auto start at system startup	Check this to automatically start the app at system startup.
5	Deactivation	Deactivate the agent. Refer to the following for details. ☞"Deactivating the agent" Page 18
6	Quit	Quit the agent.

5 Access Control

OPTiM ID+ users can perform access control with the Mac agent.

For more information, contact your administrator.

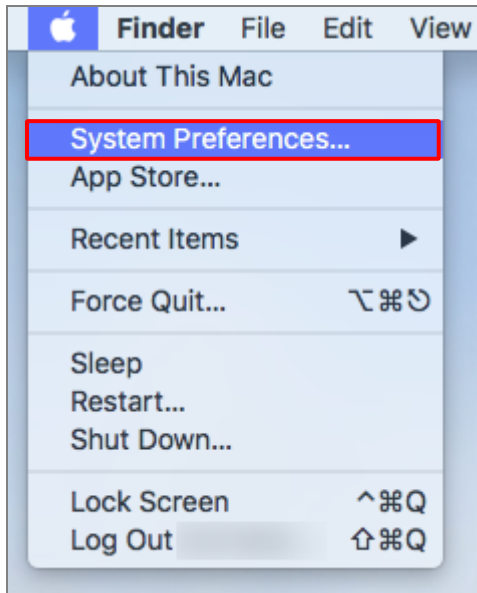# 6 Uninstall profile

Describes the following items.

Item	Page
Uninstall profile	

6.1 Uninstall profile

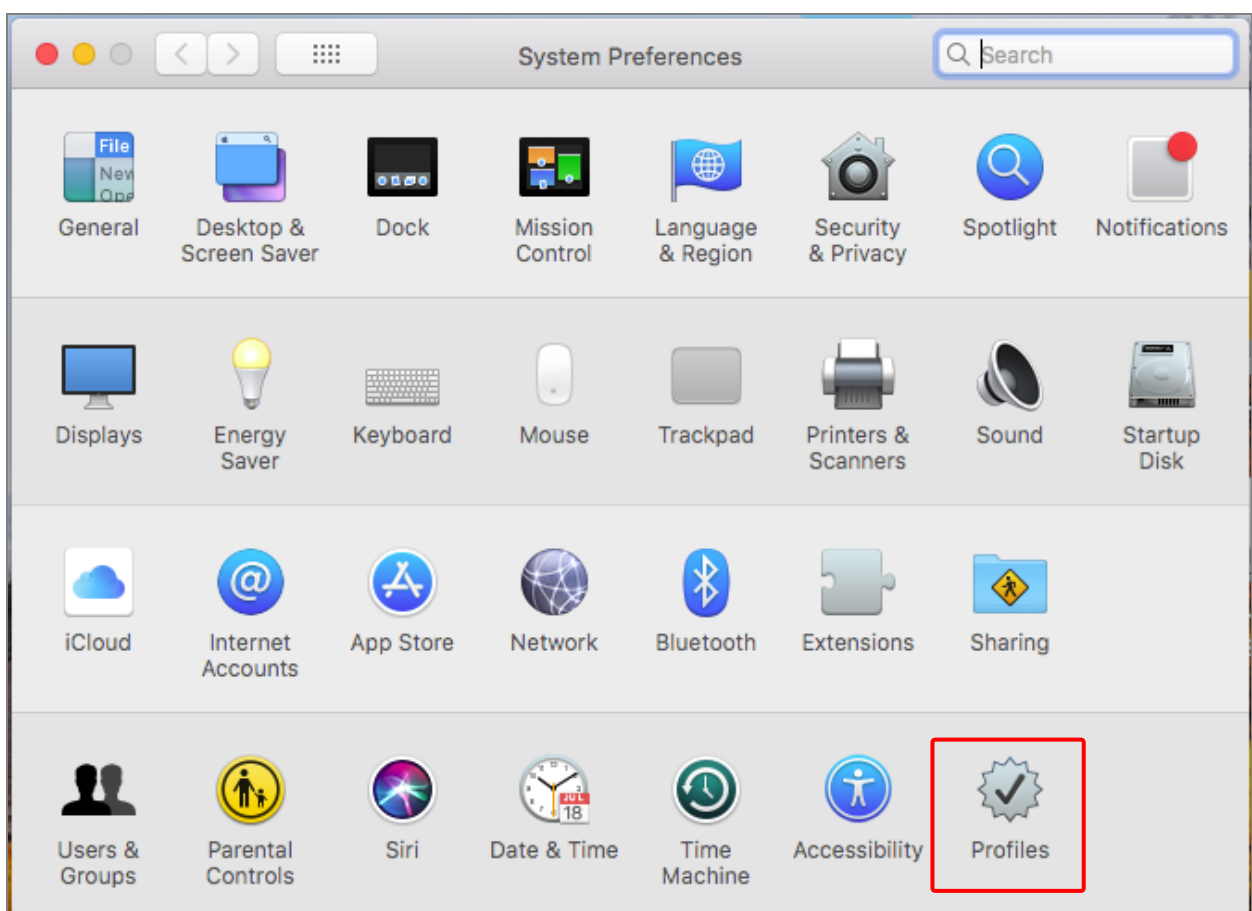Follow the steps below to uninstall a profile of this product.
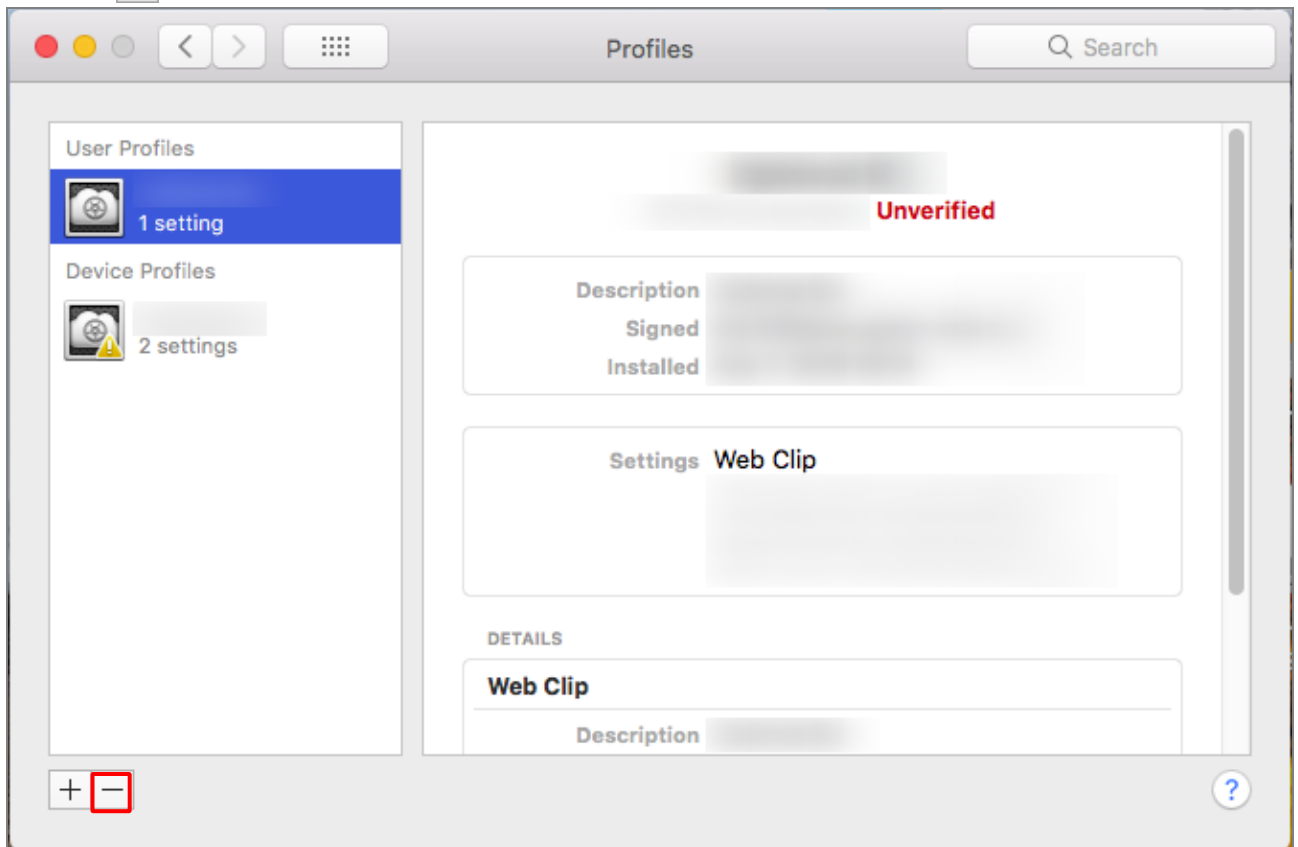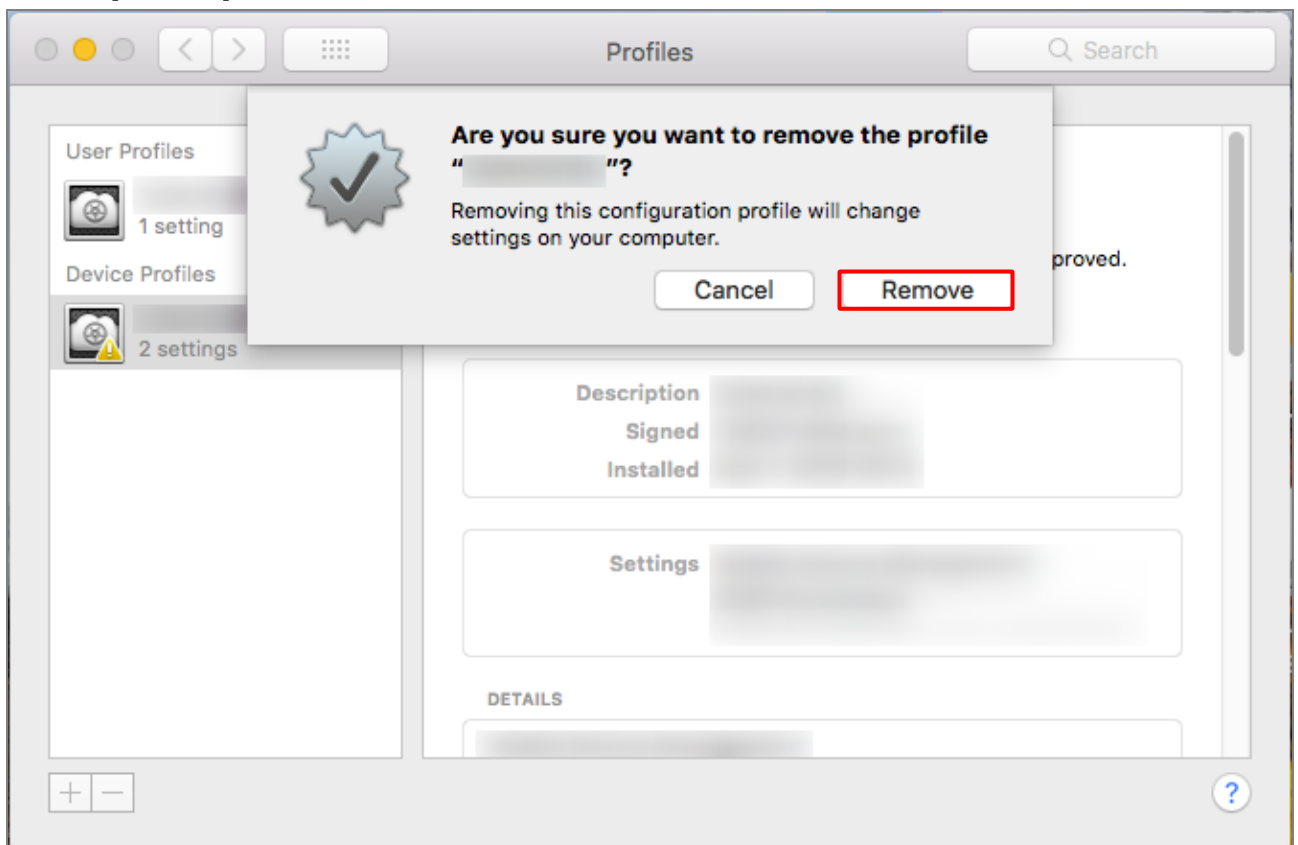
【1】 **Click** ⬛ .
⇒ Click "System Preferences".

【2】 **Choose "Profiles" from "System Preferences".**
⇒ The "Profile" icon will not be available under "System Preferences" if no configuration profiles are installed.
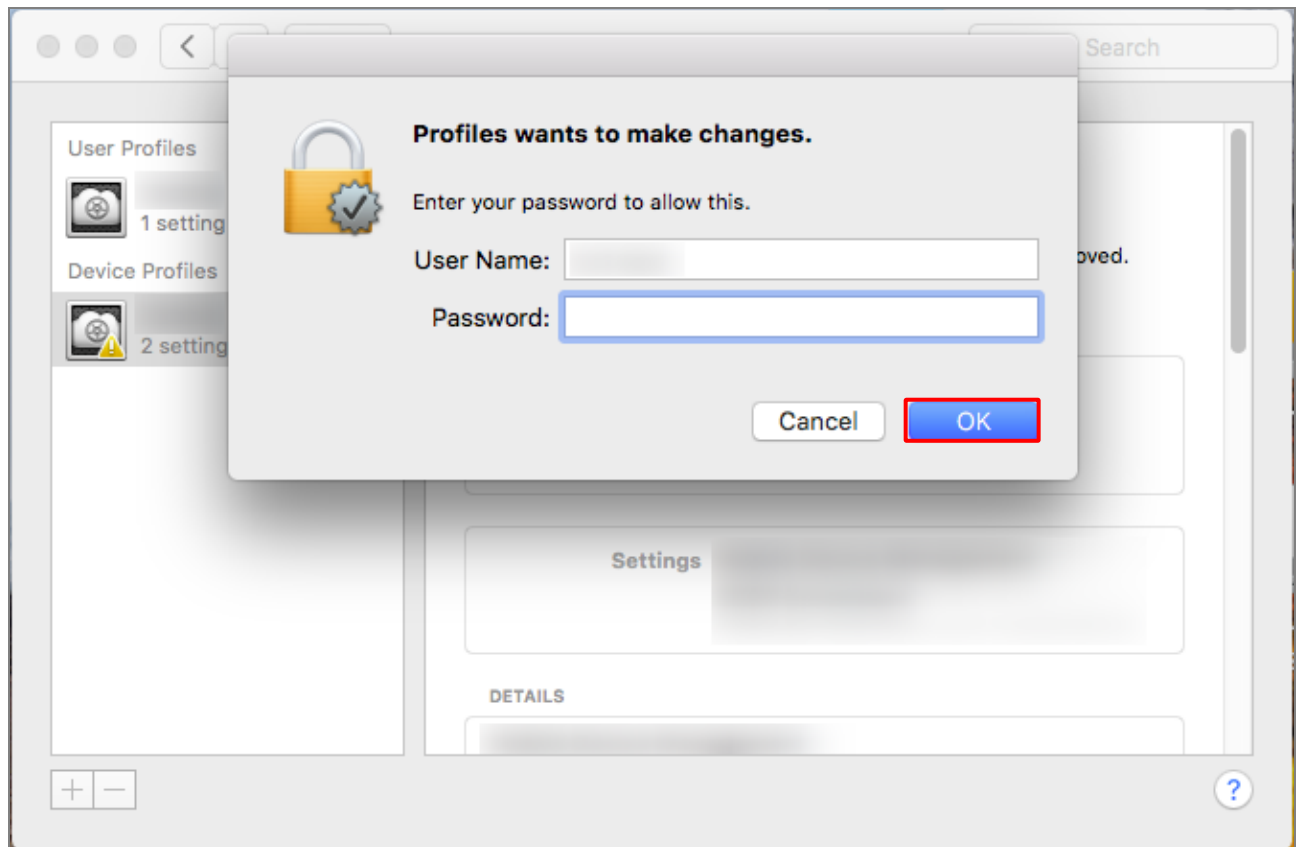
【3】 Select the target profiles from the "Profiles" list.

⇒ Click ⎯ .

【4】 confirmation message box is displayed.

⇒ Click [Remove].

【5】A password is requested by the system setting.

⇒Enter the password and press [OK].

【6】If you are registering to Dock delete the portal icon of Dock.

⇒Even if you delete a profile from Mac, the portal icon of Dock will not be deleted automatically.

7 Deactivating the Agent

Describes the following items.

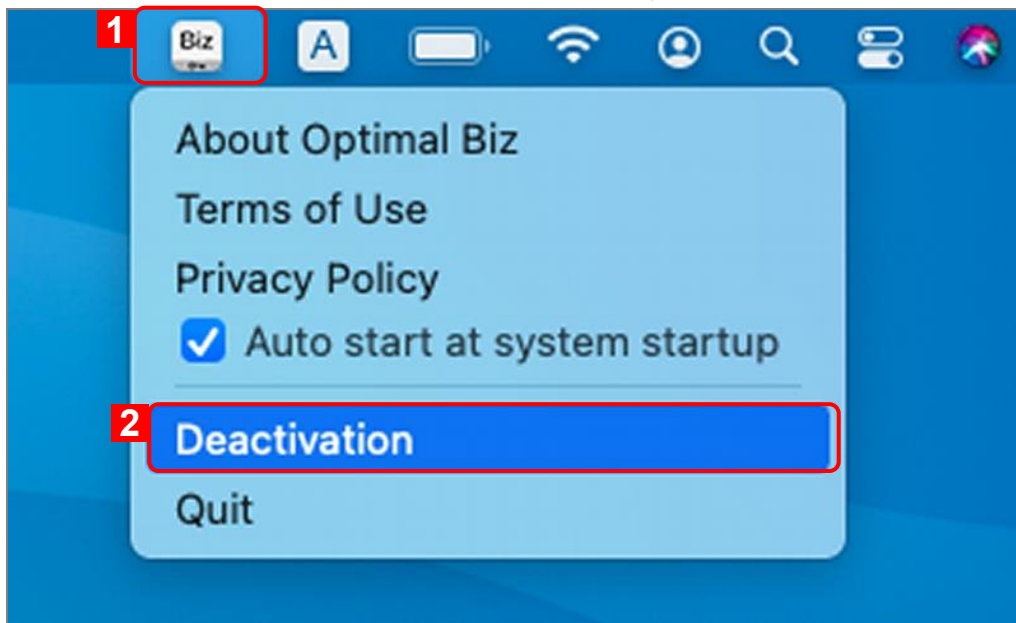| Item	Page
Deactivating the Agent	

7.1 Deactivating the Agent

Use the following procedures to deactivate the agent.

【1】 **Click** **that appears in the menu bar.**
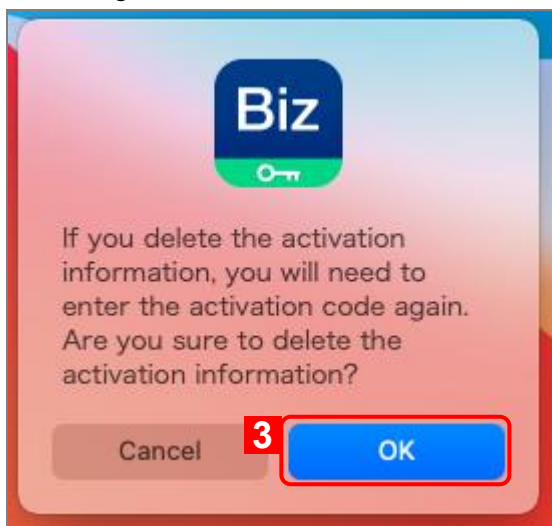
【2】 **Click [Deactivation].**

⇒ The confirmation screen for deactivation is displayed.

【3】 **Click [OK].**

⇒ The agent will be deactivated, and the authentication screen is displayed again.

【4】 Click 🔴 to close the screen.

🖊The icon that was displayed in the menu bar will no longer be displayed.