OPTiM

Optimal Biz
Mac OS Kitting Manual

Getting Started

Purpose of this manual

This manual explains operation of Mac OS device.

How to read this manual

The meanings of symbols and marks used in the explanation of this manual, the types of screens used in manuals, and notes are as follows.

◆ About the symbol·mark

The marks and symbols used in the manual are as follows.

Symbols / Mark	Description
[ ]	Represents menu name, button name, and link name.
" "	Represents the name you want to emphasize, such as tab name, function name, item name, reference destination in the manual.
< >	Represents the manual name or the document name.
⇒	Represents the result of the operation.
🔍	Represents the manual or document to be referenced.
☞	Represents the reference in the manual and the link to the website.
📝	Explains what to watch out for.
📝	Explains points of handling and operation and what is convenient to know.
Operation	In the explanation of the screen, describes the menu operation for displaying the corresponding screen. Ex.) Operation [Settings]→[iOS]→[Applications]→[Application Distribution]→ ➕

◆ About the screen

● The version notation on the screen may differ from the actual one.

About website URL

URLs of websites other than our company described in the manual are subject to change without notice.

About trademark

● Mac is a trademark of Apple Inc.

● Company names and product names mentioned are trademarks and registered trademarks of each company.

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1 About Mac OS client

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1.1 Overview

Optimal Biz (hereinafter referred to as this product) is a support service that manages and operates Mac OS devices without requiring expert knowledge. Remote lock and remote wipe (initialization) of Mac OS devices can be performed from Optimal Biz management site. (hereinafter referred to as the management site).

✐This manual is the operation manual of Mac OS devices. For operation of the management site, refer to the following.

📖 <Management Site Reference Manual>

1.2 OS support policy

In this product, OS support policy was established with the aim of ensuring product operation and security functions. We will end support of lower OS version on a regular basis, so customers who use OS and devices that are not subject to support will be requested to update OS or change model.

Support policy	Example of support
●Support from the latest supported OS of this product to OS major version three generations ago. ●With the addition of the latest supported OS, as for the OS version that became out of support, we respond to inquiries as much as possible only for one year from the date the support period expires as transition period. Operation guarantee and trouble correspondence are not performed.	●macOS 11.0 - 11.4：Latest supported OS ●macOS 10.15：One generation ago ●macOS 10.14：Two generations ago ●macOS 10.13：Three generations ago ✐macOS 10.12 is no longer supported. We will try our best to respond to your inquiries until November 4, 2021.

1.3 System Requirements

Mac OS client system requirement is as follows.

Supported OS	macOS 10.13
	macOS 10.14
	macOS 10.15
	macOS 11.0 - 11.4
	✐macOS Server is not supported.

1.4 Limitations

Be aware of the following limitations when using this product.

✐Network information displayed under the "Info" tab on the "Asset" page only displays information about the standard on-board network card on a Mac OS device.

2 Activating License

You can manage the Mac OS device by installing the profile on the device.

Describes the following items.

Item	Page
Activating License (Installing Profile)	

2.1 Activating License (Installing Profile)

Follow the following procedures to activate a license (by installing profile), install the agent and activate the agent.

There are two types of license certification below, so check according to your situation.

●Activating by Company Code / Authentication Code
●Activating by User ID and E-mail Address

✓If the management site's activation setting is configured to activate only the device registered by the administrator, the device needs to be registered by the administrator before activation. For details, contact the administrator.

<<Activating by Company Code / Authentication Code>>

【1】 **Open the browser and go to the license activation page.**
      ✐For details concerning the license activation page, contact your administrator or help desk.

【2】 **Click [Terms of Service] and read the terms of service.**
      ✐Once the credentials are submitted, you have agreed to the terms of service.

【3】 **Enter"Company Code" and "Authentication Code".**
      ⇒Click [Submit]. Proceed to step 【4】.
      ✓The company code field may not be displayed depending on circumstance.
      ✓If "User ID", "E-mail Address" and "Password" are displayed, click on (A) the "Change authentication method" button.

<<Activating by User ID and E-mail Address>>

【1】 **Open browser and go to the license activation page.**

✐For details concerning the license activation page, contact your administrator or help desk.

【2】 **Click [Terms of Service] and read the terms of service.**

✐Once the credentials are submitted, you have agreed to the terms of service.

【3】 **Enter "Company Code", "User ID or E-mail Address" and "Password".**

⇒Click [Submit]. Proceed to step 【4】 .

✐Contact your administrator for the company code, user ID, e-mail address or password.

✐For credentials other than the user ID or e-mail address, click on (A) the "Change authentication method" button.

License Activation

Click and read the "Terms of Service".
By submitting the credentials

2 Terms of Service

Enter license information and press [Submit] button.
Click "Change Authentication Method" button to change authentication method for license activation.

3 Company Code
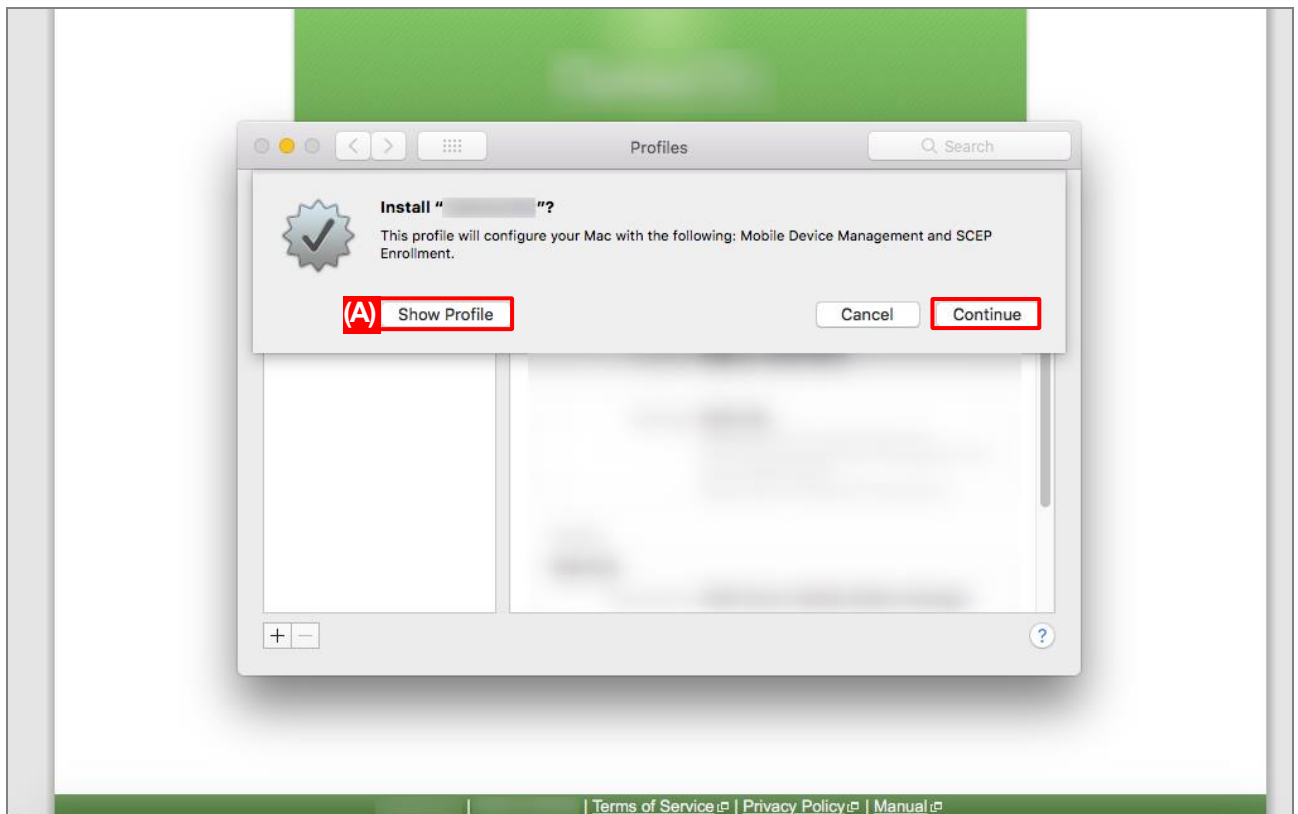
User ID or E-mail Address
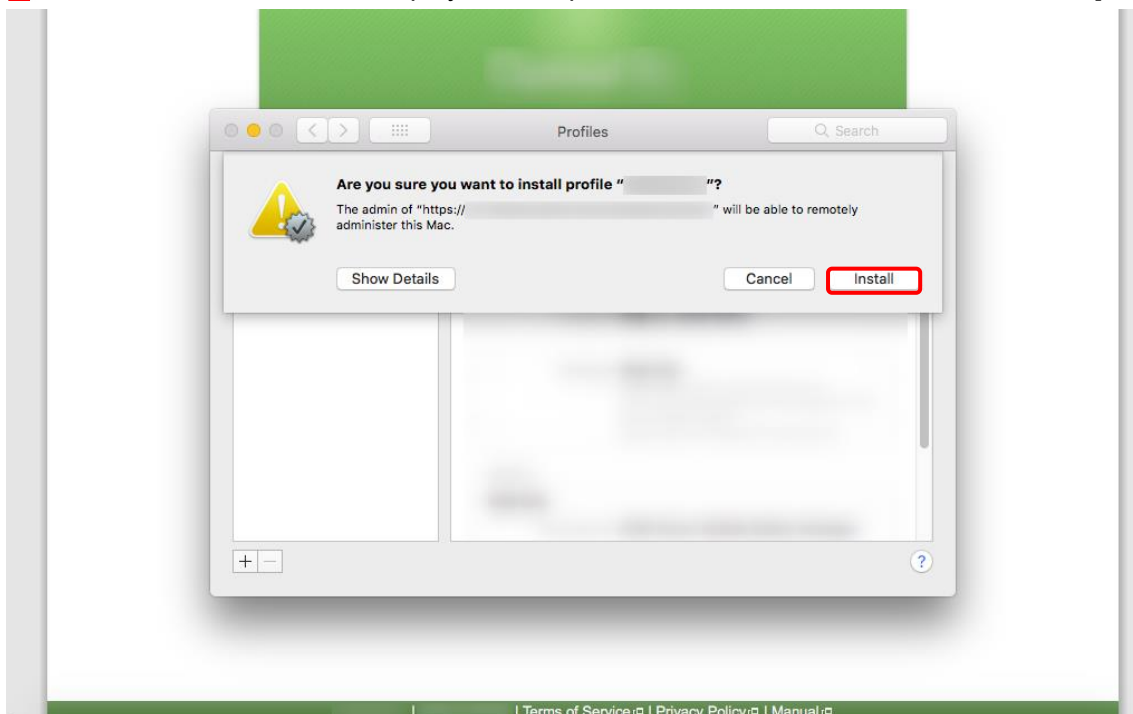
Password

(A) Change authentication method   Submit

I Terms of Service I Privacy Policy

【4】 **Click [Continue].**

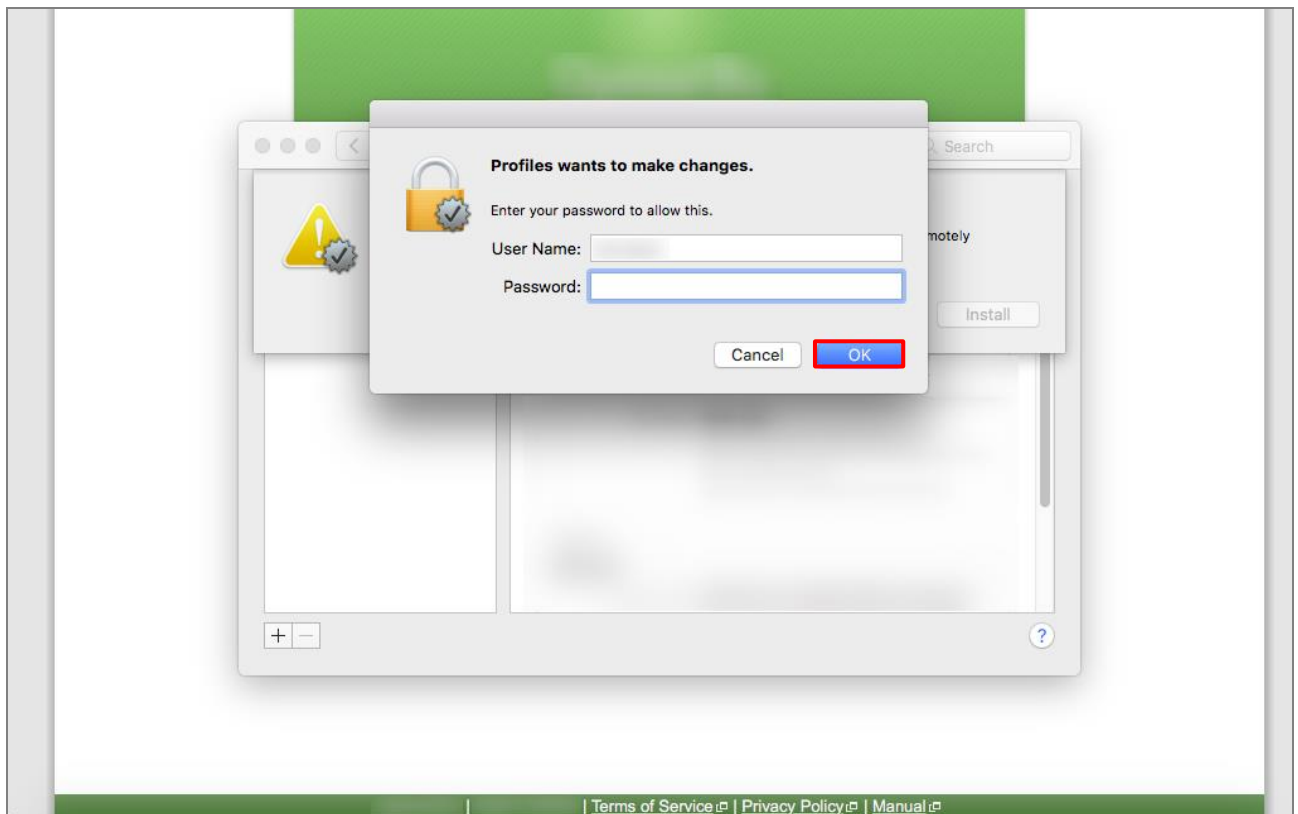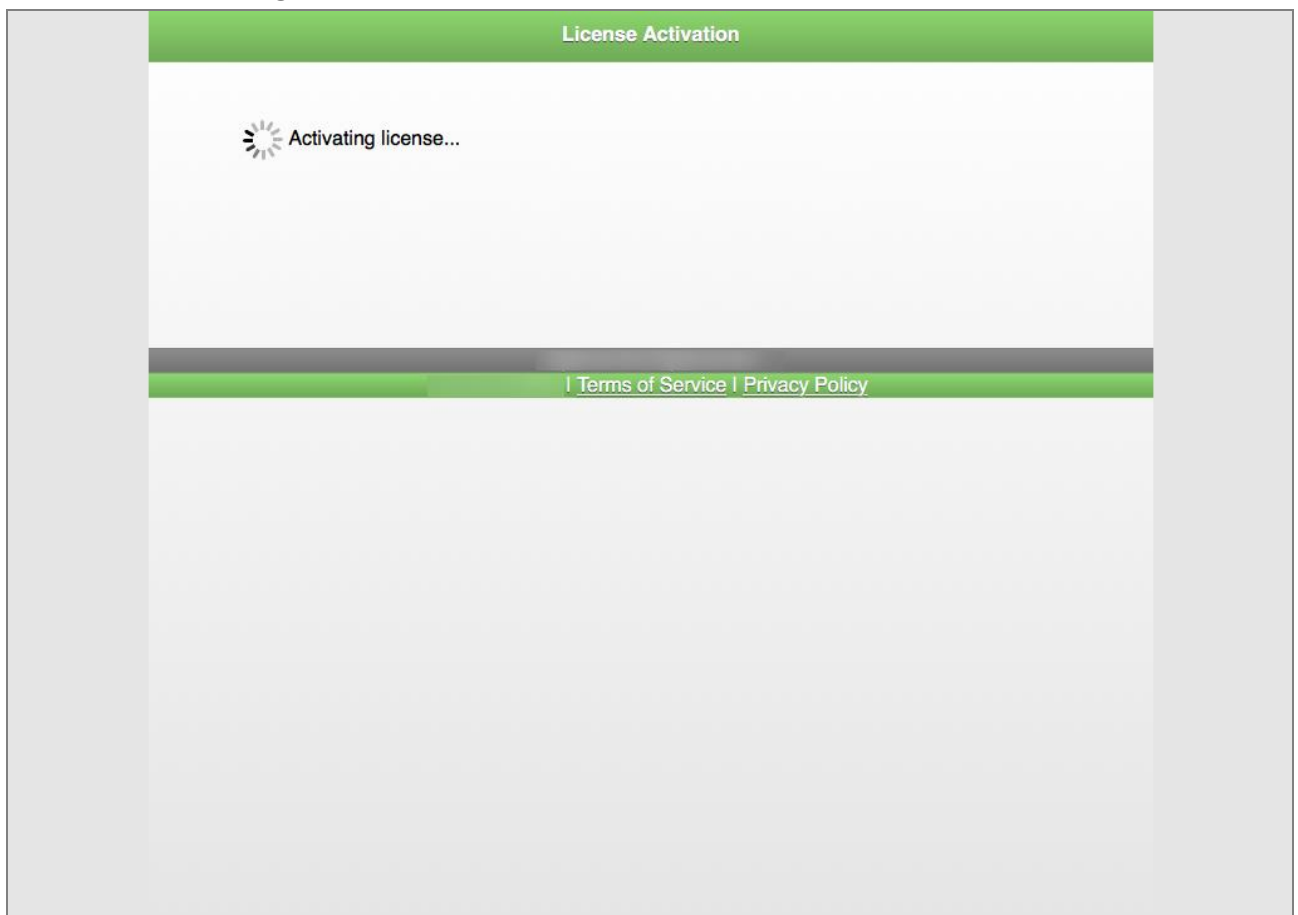✎Click (A) [Show Profile] to display more details on the profile.

✎The confirmation screen is displayed if the profile's creator cannot be validated. Click [Install].
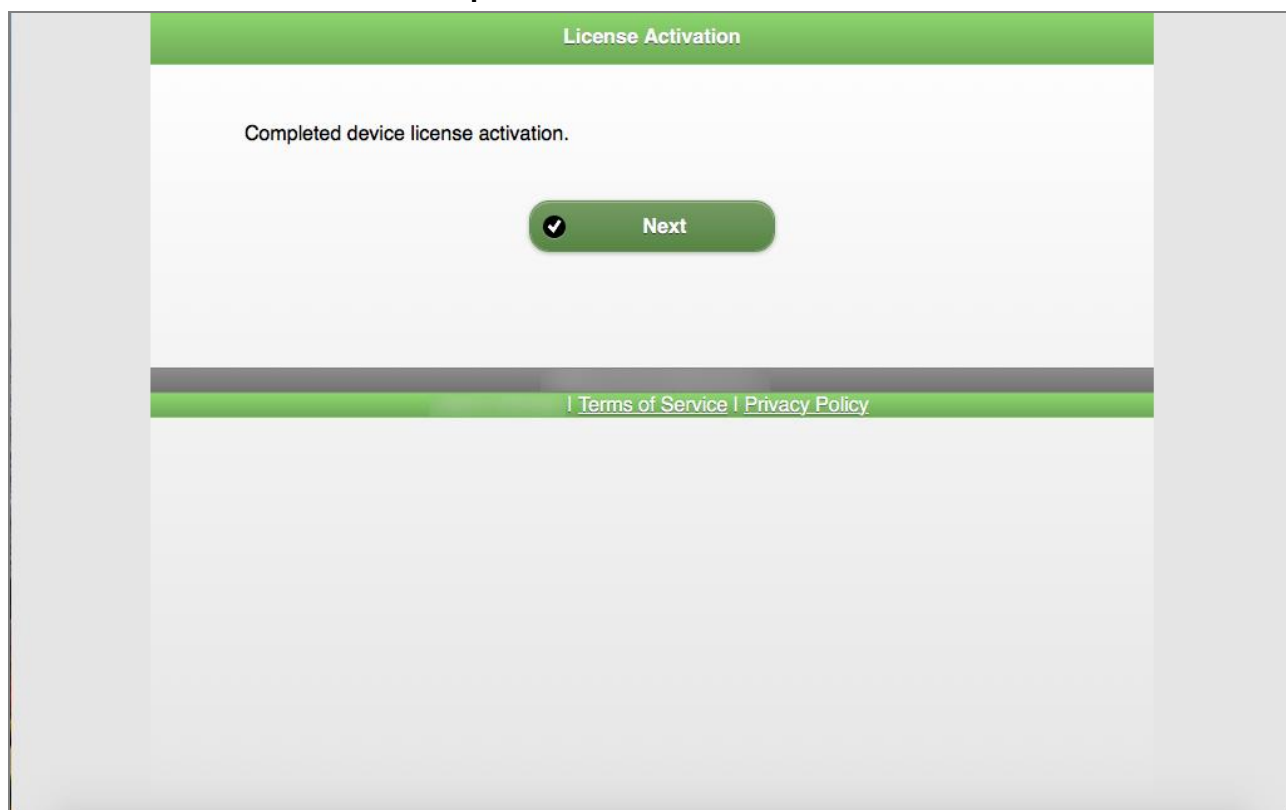
【5】 **The password is requested by the system setting.**

⇒Enter the password and press [OK].


【6】 **Installation is in progress. Wait.**

【7】 **The license activation is now completed.**

≪If you are setting portal to display on Management Site≫

After you tap [OK], initial registration screen appears. Enter items as necessary.

- ☑When the initial registration has been made, the user will be linked to the device.
- ☑If you do not need to register, close the browser.
- ☑If the user has been linked to the device, a message connected to the user will be displayed. Close the browser.
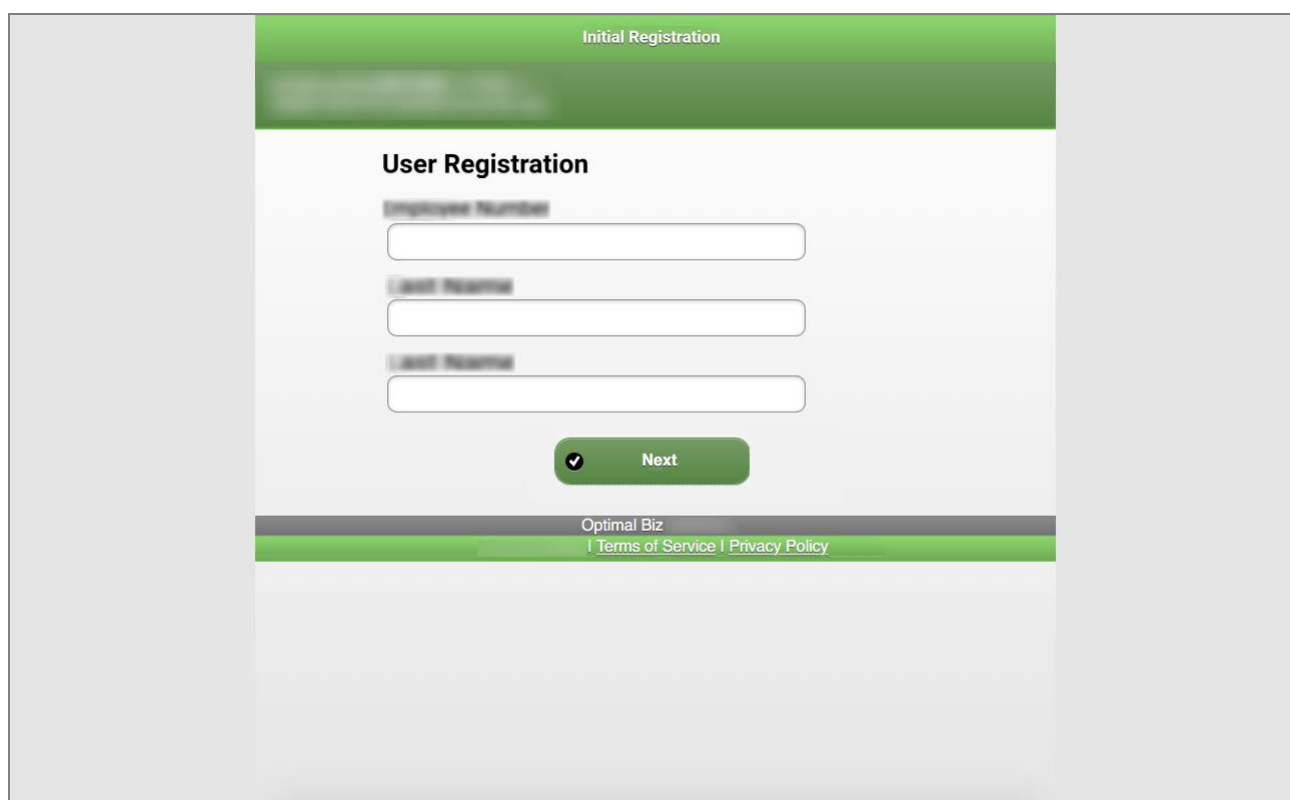
【8】 **Confirm that the portal icon is displayed in the Dock.**

3 Activating Agent

Describes the following items.

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![icon] **Attention**

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●To install/activate the agent, you need to perform license authentication in advance. For license authentication, refer to the following.

☞"Activating License" Page 6

3.1 Installing and authenticating the agent

This product manages Mac devices through the agent. Use the following procedures to install the agent.

【1】 **Open App Store in a browser and search for Optimal Biz.**

【2】 **Follow the instructions on App Store and install Optimal Biz.**

【3】 **After installing Optimal Biz, open and start it.**

【4】 **Enter a company code and an activation code.**

   Contact your administrator for your company code and activation code.

   URL (A) will be automatically entered.

【5】 **Click [Activate].**
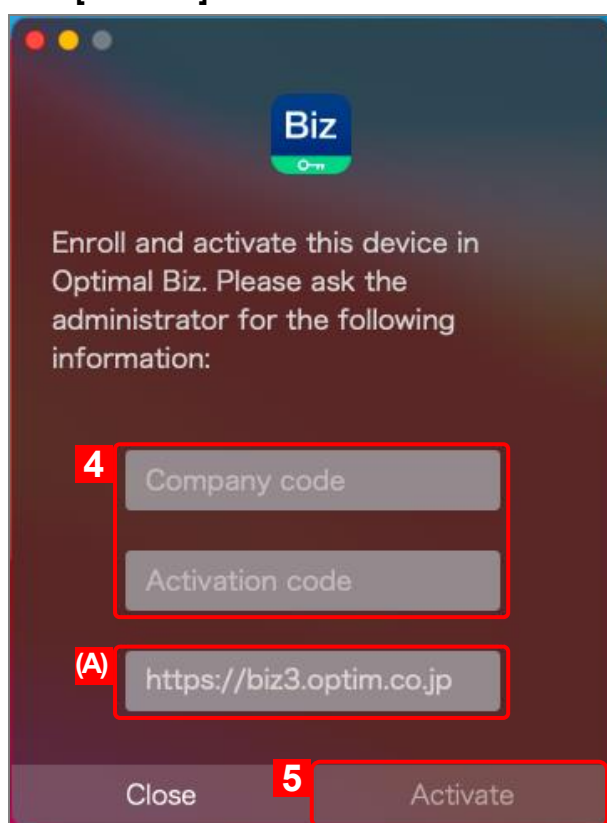
【6】 **When the agent has been activated, following pop-up is displayed. Select [Allow] or [Don't allow] .**

   The icon appears in the status bar.